From: richard sonnier
To: Microsoft ATR
Date: 1/28/02 2:06pm

Subject: [Fwd: Microsoft kills Real World/Great Plains Classic]

direct quote from letter to customers dated january 22,2002.

"Your Microsoft Great Plains Classic accounting solution (peviously known as Real World Classic) has benn an important part f both your and our business success, Since it has been available many companyies have relied on Classic to accurately track and report financial information, we are proud to have played a role in your business in the past and we hope to play that role in the future."

"due to the flexibility of Windows-based products, sales of Classic have been dropping, with demand for technical support steadily declining.

TEREFORE WE ARE ANNOUNCING THAT TELEPHONE SUPPORT OF CLASSIC WILL END JANUARY 31,2003, AND ELECTRONIC SUPPORT WILL END MARCH31,2003, iN ADDITION SALES OF CLASSIC WILL END JUNE 30,2002, THIS NOTICE GIVES YOU ADEQUATE TIME TO WEIGH YOUR OPTIONS AND DETERMINE YOUR NEXT STEP"

1. CLASSIC RUNS ON MANY PLATFORMS (UNIX,DOS,IBM,SUN, HP)

AND THE ONLY OPTIONS GIVEN TO CUSTOMERS IS CONVERT AT EXTREME EXPENSE TO "WINDOWS-BASED".

- 2. THE SALES AND SUPPORT ARE DECLINING BECUASE MICROSOFT HAS NOT FURNISHED ANY ENCHANCEMENTS!!!!
- 3. MICORSOFT PURCHASED GREAT PLAINS WHICH HAD PREVIOUSLY PURCHASED REAL WORLD LESS THEN 1 YEAR AGO.

AND ARE NOT ELIMINATEING 20,000+ USERS PF OTHER PLATFORMS.

tHIS IS A CLEAR VIOLATIONS OF ANTITRUST.

BY THE WAY MICROSOFT DID THE EXACT SAME THING "FOX SOFTWARE" BOUGHT/CHANGED TO FOXPRO "WINDOWS-BASE:" AND ELIMINATED OTHER PLATFORMS.

RICHARD L. SONNIER GULF CENTRAL SYSTEMS 800 MIRE STREET HOUMA, LA 70364 985-851-6674 RLS0938@AOL.COM